



MEDITERRANEAN SHIPPING COMPANY



19th September 2011

Port and Terminal status

Dear MSC Customer,

The recent Presidential elections and the subsequent political stability signaled the mood of continuity in Nigeria.

Consequently the imports saw an increase when compared over the same period last year resulting in both pre berthing delays and port congestion at the P&CHS terminal where most of the MSC vessels call in Tincan.

MSC Hailey was diverted to call at the APMT terminal and all the containers aboard this vessel were stemmed to an off dock terminal in conformity with the laws of the Nigerian custom services which has always encouraged off dock deliveries due to limited port capacities in Lagos. In view of the congestion at the P&CHS terminal it is no longer possible to retain containers for on dock deliveries and vessels will be regularly stemmed to off docks till the port congestion eases.

P&CHS is responsible for the transfer of containers to the Sifax off dock and is expected to complete the transfers within “five” days from the berthing of the vessel.

MSC line cannot be held responsible for delays in transfer by the P&CHS terminal and importers may contact P&CHS MD Mr. Luc (lucde@sifaxgroup.com), their group chairman Dr. Afolabi (afolabiaf@sifaxgroup.com) and Mr Ayo Komolafe (ayoko@sifaxgroup.com) GSM:07063904639 who are responsible for the off dock transfers to their terminal SIFAX.

The ongoing expansions of the Apapa-Oshodi express way has effected the flow of traffic into the access roads to the Tincan port terminals creating challenges in the movement of containers. While the empty containers can be returned to the P&CHS terminal we have also made alternative arrangements for the return of the empty boxes to the below ICD.

**HBX VICOMAR TERMINAL
(Off Apapa-Oshodi Expressway)
2/4, Steve Ajose Street, off Dillon Street,
Kirikiri**

PIC: Donald 08022902204/Kelechi 08033220945

Pre-berthing delays at the preceding ports of Lome and Tema and similar delays at Tincan has set back the vessel schedules and most vessels are sailing behind schedules resulting in the accumulation of cargo at the transshipment ports resulting in longer transit time for importers. We call upon all importers to track their containers on our website www.mscgva.ch or contact us at customerservices@mscng.mscgva.ch and pay the customs duty electronically in advance once the rotation number is available and take immediate deliveries of containers stemmed for on dock delivery at the P&CHS terminal to decongest the port terminal.

Unclaimed and abandoned containers are a serious cause of port congestion and such importers must realize the negative impact they make to the growth of economy of the country. Containers exceeding port dwell time of 30 days are reported to the Nigerian customs services to expedite auction of longstanding boxes. We understand that the Nigerian customs services has made due note of the increasing unclaimed and abandoned containers and will soon be confiscating all containers exceeding dwell time of 28 days.

Over 45,000 empty TEUS have been evacuated so far this year by the MSC line.

We appeal to all our importers to return our empty containers within 24 hours of delivery from the terminal to enable us to evacuate the empties swiftly. It is important that all importers appreciate that the late return of empties not only results in additional demurrage costs for the importers but contributes substantially to the congestion at the port terminals.

A total of 83 MSC Vessels called so far in 2011 effectively connecting shipments from all over the world via the transshipment ports of Valencia, Antwerp and Las Palmas.

We reiterate that containers can not be loaded on the trucks once the DO validity has expired and customers are encouraged to validate their DO for longer periods to avoid inconvenience and delays in delivery. Any excess demurrage collected will be refunded within **five working days** provided the application of refund is duly completed and

the containers have been returned to the terminal in a sound condition.

The conveniently located window office operation in the premises of P&CHS Custom house at the Tincan Island port offers DO (Delivery order) revalidation service, container tracking information and accepts applications for refunds. Payments for the revalidation of any expired DO issued for delivery from the P&CHS terminal or any of the off dock terminals including Sifax can also be made at the Zenith bank in close vicinity at the administrative block of the Five star terminal at the Tincan island port. Refund applications are accepted at this counter and Customers can call [07098119756](tel:07098119756) to check on their pending refunds.

The window office works during banking hours between 10.00AM-4.00PM from Mondays to Fridays.

The bank drafts for the refund of deposits and excess demurrage in favor of the consignees are issued by our lead bankers FCMB and can be collected from their branch at Apapa. Importers are advised to diligently monitor the collection of the refund bank drafts by their appointed agents or office staff to avoid instances of frauds and to prevent dubious persons from cashing the refunds fraudulently into their personal accounts. [MSCNG strictly follows procedure and our bankers FCMB issue refund bank drafts only in favor of the consignees.](#)

All efforts are made to ensure that invoices for the late return of empties are immediately dispatched to all consignees and/or handed over to their agents and prompt payment of outstanding is highly recommended to avoid any inconveniences or delays at the time of new releases

Customers are advised to regularly review their ledger balances with our credit control team at creditcontrol@mscng.mscgva.ch

All Importers are responsible for the return of empties and must ensure that their agents and transporters promptly return the containers back in a sound condition to our terminals. Empty containers must be clean and free of residue and debris and IMO and Hazardous cargo stickers/labels must be removed to avoid penalties.

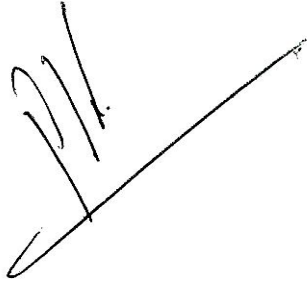
Consignees approved by the Nigerian Customs Services must make their step down requests at least [seven working days](#) prior to the berthing of the vessel to ensure that the request is accepted and executed at the terminal.

Special equipment such as Flat racks, Reefers and out of gauge open top containers are delivered from the P&CHS terminal at Tincan as the off dock terminals may lack the facilities for handling such equipment.

Importers of used electronics and house hold goods must follow NESREA guidelines and obtain NESREA approval or visit their web site <http://www.nesrea.org/> for more information.

We thank you for your continuing support and remain at your disposal to serve you better.

Warm regards,

A handwritten signature in black ink, appearing to be 'PK', written over a diagonal line that extends from the bottom left towards the top right.

Pawan Kapur
Commercial Manager (Exports & Imports)
MSC Nigeria)